Pryon for Local Governments

Deliver accurate answers to employees and residents with a comprehensive retrieval-augmented generation (RAG) platform

Pryon's world-class retrieval engine helps city and county governments implement generative AI (GenAI) securely to get accurate and timely answers from trusted content, such as forms, regulations, case files, permits, public records, and webpages.

Rapid access to authoritative knowledge jumpstarts stalled workflows, cuts down on repetitive tasks, and democratizes critical knowledge. With Pryon's help, city and county employees and residents can get the answers they need approve new projects, access local services, and so much more.

Pryon's best-in-class Retrieval-as-a-Service enables cities and counties to introduce innovative RAG-based solutions, including chatbots and digital avatars, while mitigating the hallucination risks of other GenAI offerings.

Ask Pryon:

Has the council approved the new downtown movie theater's variance?

How do I reserve a picnic table and grill at the park for a Memorial Day BBQ?

What task force did Councilwoman Roberts mention in last week's council meeting?

Where are swimming classes for kids held?

Pryon Revolutionizes Resident Engagement in Amarillo, TX

Residents and visitors of Amarillo can interact with a digital assistant powered by Pryon to unlock answers to questions regarding city resources and municipal services from park facilities to utilities.





"Giving our citizens access to Pryon will empower our community members to better navigate Amarillo, while also safely and securely collecting feedback that will allow us to run the city in an even more efficient way."

RICH GAGNON, CIO, CITY OF AMARILLO



Eliminate the distance between critical information and those who need it most

Local governments can deploy Pryon to increase productivity, improve efficiency, and serve citizens more quickly and effectively.



With Pryon...



Municipal planners find rules, regulations, and permits in seconds



Residents engage conversationally with local resources & services and get accurate answers



Newly elected officials quickly familiarize themselves with important procedures and processes



Accurate

Precisely ingests multi-modal content, retrieves mission-critical knowledge with 90%+ accuracy, and delivers answers with clear attribution to source documents



Built for Government

Scales to millions of pages of content, supports thousands of concurrent users, and includes out-of-the-box connectors to SharePoint, ServiceNow, Amazon S3, Box, and more



Trusted

Protects against data leaks through document-level access controls and does not train AI models on customer data



Rapid Time-to-Value

Offers rapid deployment in as little as two weeks and a no-code interface for updating content